

核达创建订单的时候，会直接报错，需要 TI 协助确认是否是核达账户本身还有问题？

```
"reason": "Invalid Customer",
```

```
"message": "Customer is not valid. If you are still having issues, contact TI customer support  
https://support.ti.com/csm"
```

详细测试情况如下所示，报价是正常的，订单创建报错

2.1 订单创建，会直接被拒绝

```
{  
  "order": {  
    "checkoutProfileId": "3593ECC493E734BDE063DE21BB8B53E6",  
    "customerPurchaseOrderNumber": "HD20250612001",  
    "endCustomerCompanyName": "VAPEL",  
    "lineItems": [  
      {  
        "cancellationWindowWeeks": null,  
        "customerAnticipatedUnitPrice": 0.075,  
        "customerCurrencyCode": "USD",  
        "customerLineItemNumber": "1",  
        "customerPartNumber": "",  
        "nonCancellableNonReturnable": null,  
        "productType": null,  
        "quoteNumber": "26938096",  
        "rescheduleWindowWeeks": null,  
        "schedules": [  
          {  
            "requestedDeliveryDate": "2025-07-06",  
            "requestedQuantity": 10000  
          }  
        ]  
      }  
    ]  
  }  
}
```

```

    ],
    "tiPartNumber": "TLC555IDR"
  },
  {
    "cancellationWindowWeeks": null,
    "customerAnticipatedUnitPrice": 0.045,
    "customerCurrencyCode": "USD",
    "customerLineItemNumber": "2",
    "customerPartNumber": "",
    "nonCancellableNonReturnable": null,
    "productType": null,
    "quoteNumber": "26938096",
    "rescheduleWindowWeeks": null,
    "schedules": [
      {
        "requestedDeliveryDate": "2025-07-16",
        "requestedQuantity": 20000
      }
    ],
    "tiPartNumber": "LMV324IDR"
  }
],
"purchaseOrderDate": "2025-06-12",
"shipToAccountNumber": null
}
}

```

2.2 订单创建回复

```
{
  "orders": [
    {
      "messages": [
        {
          "code": "TI-TXT-025",
          "type": "ERROR",
          "reason": "Invalid Customer",
          "message": "Customer is not valid. If you are still having issues, contact TI customer support  
https://support.ti.com/csm"
        }
      ],
      "customerPurchaseOrderNumber": "HD20250612001",
      "orderStatus": "REJECT",
      "endCustomerCompanyName": "VAPEL",
      "customerPurchaseOrderDate": "2025-06-12",
      "purchaseOrderDate": "2025-06-12",
      "lineItems": [
        {
          "tiPartNumber": "TLC555IDR",
          "customerLineItemNumber": "1",
          "itemCheckoutProfileId": "3593ECC493E734BDE063DE21BB8B53E6",
          "status": "Rejected",
          "tiTotalOrderItemQuantity": 0,
          "customerAnticipatedUnitPrice": 0.075,
          "customerCurrencyCode": "USD",
          "quoteNumber": "26938096",
          "schedules": [
            {
              "requestedQuantity": 10000,
              "requestedDeliveryDate": "2025-07-06"
            }
          ]
        }
      ]
    }
  ]
}
```

```
"tiPartNumber": "LMV324IDR",
"customerLineItemNumber": "2",
"itemCheckoutProfileId": "3593ECC493E734BDE063DE21BB8B53E6",
"status": "Rejected",
"tiTotalOrderItemQuantity": 0,
"customerAnticipatedUnitPrice": 0.045,
"customerCurrencyCode": "USD",
"quoteNumber": "26938096",
"schedules": [
  {
    "requestedQuantity": 20000,
    "requestedDeliveryDate": "2025-07-16"
  }
]
}
]
}}}
```

附上报价创建情况，是正常的

1.1 报价创建，发起数据，能够正常返回走到报价 bid 状态

```
{"quotes": [{
  "customerQuoteNumber": "QT2025061201",
  "checkoutProfileId": "3593ECC493E734BDE063DE21BB8B53E6",
  "quoteNumber": "26938096",
  "quoteReason": "NO",
  "endCustomerCompanyName": "VAPEL",
  "quoteStatus": "Accept",
  "quoteStartDate": "2025-06-12",
  "quoteEndDate": "2025-12-09",
  "lineItems": [
```

```

    {
      "tiLineItemNumber": 10,
      "tiPartNumber": "TLC555IDR",
      "quantity": 30000,
      "requestedUnitPrice": 0.075,
      "requestedUnitPriceCurrencyCode": "USD",
      "status": "Pending"
    },
    {
      "tiLineItemNumber": 20,
      "tiPartNumber": "AFE7728DIABJ",
      "quantity": 30060,
      "requestedUnitPrice": 0.0833,
      "requestedUnitPriceCurrencyCode": "USD",
      "status": "Pending"
    }
  ]
}}

```

1.2 报价返回，当前已经是 bid 状态

```

{
  "quotes": [ {
    "customerQuoteNumber": "QT2025061201",
    "quoteNumber": "26938096",
    "checkoutProfileId": "3593ECC493E734BDE063DE21BB8B53E6",
    "endCustomerCompanyName": "VAPEL",
    "quoteStartDate": "2025-06-12",
    "quoteEndDate": "2025-12-09",
    "lineItems": [

```

```
{
  "tiLineItemNumber": "000010",
  "tiUnitPrice": 0.224,
  "tiUnitPriceCurrencyCode": "USD",
  "tiPartNumber": "TLC555IDR",
  "quantity": 30000,
  "requestedUnitPrice": 0.075,
  "requestedUnitPriceCurrencyCode": "USD",
  "status": "Bid",
  "orderLeadTime": 12,
  "minimumOrderQuantity": 2500,
  "nextOrderQuantityIncrement": 2500,
  "boxQuantity": 2500,
  "packageQuantity": 2500,
  "packageType": "LARGE T&R",
  "restrictionOfHazardousSubstancesCompliant": "Y",
  "cancellationWindowWeeks": 2,
  "rescheduleWindowWeeks": 2,
  "nonCancellableNonReturnable": false,
  "productType": "STD",
  "moistureLevel": "1;NA",
  "exportControlClassificationNumber": "EAR99",
  "paymentTerms": "Per Negotiated Terms",
  "incotermDescription": "FCA"
},
```

```
{
  "tiLineItemNumber": "000020",
  "tiUnitPrice": 529.25,
  "tiUnitPriceCurrencyCode": "USD",
```

```

    "tiPartNumber": "AFE7728DIABJ",
    "quantity": 30060,
    "requestedUnitPrice": 0.0833,
    "requestedUnitPriceCurrencyCode": "USD",
    "status": "Bid",
    "orderLeadTime": 18,
    "minimumOrderQuantity": 90,
    "nextOrderQuantityIncrement": 90,
    "boxQuantity": 450,
    "packageQuantity": 90,
    "packageType": "JEDEC TRAY (5+1)",
    "restrictionOfHazardousSubstancesCompliant": "Y",
    "cancellationWindowWeeks": 2,
    "rescheduleWindowWeeks": 2,
    "nonCancellableNonReturnable": false,
    "productType": "STD",
    "moistureLevel": "3",
    "exportControlClassificationNumber": "EAR99",
    "paymentTerms": "Per Negotiated Terms",
    "incotermDescription": "FCA"
  }
]
}},

```

"quoteTerms": "IMPORTANT: Prices are confidential Customer Direct Prices (â€œCDPsâ€) that TI offers for your direct purchases. TI's Terms of Sale apply (ti.com/termsofsale); if TI extends your CDPs to TI's authorized distributors and/or your authorized manufacturing partners, you must separately negotiate resale prices and terms with such third parties. CDPs are in U.S. Dollars, exclusive of duties and taxes (e.g. VAT). Prior to shipment, prices may change; TI's final price on the date of shipment applies. Forecasts provided in connection with pricing discussions are non-binding on TI. CDPs are conditioned on adherence to forecast volumes and committed share percentage. CDPs contingent on Start of Production (â€œSOPâ€) will begin on the actual SOP date."

}